



Housing & Safer Neighbourhoods (DRAFT) 2018/2019

No of Indicators = 27 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub July 2019



			Previous Years			2018/2019							
		Collection Frequency	2016/2017	2017/2018	2018/2019	Q1	Q2	Q3	Q4	Target	Polarity	DOT	
Building Works	BW06	% of dwellings failing to meet the decent homes standard	Annual	3.87%	4.95%	-	-	-	-	-	Up is Bad	▲ Red	
	BW06a	No of council homes in York failing to meet the decency standard	Annual	298	546	-	-	-	-	-	Up is Bad	▲ Red	
	BW09	% of all repairs completed on time - (YTD)	Monthly	95.24%	94.41%	88.10%	88.30%	86.10%	87.70%	88.10%	Up is Good	◄◄ Neutral	
	BW11	% of Repairs completed on first visit (New for 2016/17)	Monthly	67.46%	76.90%	75.90%	82.20%	87.20%	82.60%	75.90%	Up is Good	▼ Red	
Crime	CSP01	All Crime	Monthly	11,221	11,958	13,579	3,429	3,307	3,499	3,344	Up is Bad	◄◄ Neutral	
	CSP12	Criminal damage (excl. 59)	Monthly	1,526	1,535	1,610	410	399	391	410	Up is Bad	◄◄ Neutral	
		IQUANTA Family Grouping (Rank out of 15)	Monthly	8	8	9	7	5	6	9			
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	2,509	3,188	4,212	1,033	1,036	1,109	1,034	Up is Bad	▲ Red	
IQUANTA Family Grouping (Rank out of 15)		Monthly	4	2	4	2	2	7	4				
Crime - Anti Social Behaviour	CSP13	NYP Recorded ASB Calls for Service	Monthly	8,860	8,225	NA	NA	NA	NA	NA	Up is Bad	◄◄ Neutral	
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,175	1,934	2,059	497	570	527	465	Up is Bad	◄◄ Neutral	
Crime - Hate Crime	CSP23	Hate Crimes or Incidents as Recorded by NYP	Monthly	189	180	111	35	24	24	28	Up is Bad	▼ Green	
		IQUANTA Family Grouping (Rank out of 15)	Monthly	6	3	5	9	2	1	5			
Homelessness	HOU101	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	62	49	-	47	59	67	-	57	Up is Bad	◄◄ Neutral
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	33	27	-	27	37	35	-	-	Up is Bad	◄◄ Neutral
		Number of children in temporary accommodation - (Snapshot)	Quarterly	58	43	-	43	63	61	-	-	Up is Bad	◄◄ Neutral
	HOU103	Number of households for whom positive action has prevented homelessness - (YTD)	Quarterly	778	616	-	34	-	-	-	-	Up is Good	▼ Red
	HOU105	Number of households accepted as homeless and in priority need - (YTD)	Quarterly	97	90	-	13	-	-	-	-	Up is Bad	▼ Green
		Benchmark - National Data	Quarterly	59,090	56,630	-	6,670	-	-	-	-		
	Benchmark - Regional Data	Quarterly	3,649	3,849	-	397	-	-	-	-			



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	HOU106	Number of 16-17 year olds accepted as homeless - (YTD)	Quarterly	0	1	-	0	-	-	-	-	Up is Bad Neutral
	HOU214	Number of people sleeping rough on a single night - (Snapshot)	Annual	18	29	9	-	-	9	-	15	Up is Bad Green
	HOU251	Number of applicant households for which decisions were taken - (YTD)	Quarterly	186	166	-	22	-	-	-	-	Neutral Neutral
Housing	CAN061	Number of new affordable homes delivered in York	Quarterly	91	74	60	17	2	4	37	-	Up is Good Red
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	134	124	76	25	44	61	76	-	Up is Good Red
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	977	1,296	449	NC	291	NC	158	-	Up is Good Red
	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	1,597	1,540	1,536	1,481	1,485	1,414	1,536	-	Up is Bad Neutral
Housing Debt and Arrears	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	2.09%	2.53%	2.43%	2.85%	2.69%	2.84%	2.43%	-	Up is Bad Neutral
		Housemark Quartile	Annual	2	2	-	-	-	-	-	-	
	HOU224	Rent Collection Rate (%) - (Snapshot)	Monthly	98.00%	97.40%	97.40%	91.30%	94.60%	96.10%	97.40%	-	Up is Good Neutral
Projects - Large	CORP10L	Large Project - Housing development (HCA partnership)	Quarterly	-	Amber	Amber	Amber	Amber	Amber	Amber	-	Neutral Neutral
		Large Project - Housing ICT Programme	Quarterly	-	-	Green	Amber	Green	Amber	Green	-	Neutral Neutral
Resident and Corporate Surveys	TAP01	% of panel satisfied with their local area as a place to live	Quarterly	89.84%	89.94%	88.61%	88.09%	NC	88.61%	NC	-	Up is Good Neutral
		% of panel dissatisfied with their local area as a place to live	Quarterly	6.18%	6.29%	8.02%	7.80%	NC	8.02%	NC	-	Up is Bad Neutral
	TAP02	% of panel satisfied with the way the council runs things	Quarterly	65.54%	62.13%	57.33%	60.29%	NC	57.33%	NC	-	Up is Good Red
		% of panel dissatisfied with the way the council runs things	Quarterly	20.32%	22.80%	22.10%	23.05%	NC	22.10%	NC	-	Up is Bad Neutral
Tenant Satisfaction Survey	TSS01	% of tenants satisfied with the way their landlord deals with repairs and maintenance generally	Annual	80.56%	78.72%	79.86%	-	-	-	-	-	Up is Good Neutral
		% of tenants dissatisfied with the way their landlord deals with repairs and maintenance generally	Annual	11.79%	15.02%	12.66%	-	-	-	-	-	Up is Bad Neutral